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INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use Several Sheets If Necessary) (37 CFR § 1.98(b))			Applicant: Multer et al.		
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FOREIGN PATENTS OR PUBLISHED FOREIGN PATENT APPLICATIONS

		Document Number	Publication Date	Country / Patent Office	Class	Subclass	Translation	
							Yes	No
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Change(s) applied to document:

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	MY	Gaskin, J.E.;Messaging-Instant Enterprise- Once a Novelty item, IM is Becoming a More Serious Tool For Business Users," InternetWeek, No 810, 24 April 2000, Pg. 55.
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	NA	Malone, et al., "Semi-Structured Messages are Surprisingly Useful for Computer-Supported Coordination", Proceedings of the Conference on Computer-Supported Cooperative Work, Austin, Texas, December 3-5, 1986, Pages 1-26
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Examiner: /Shahid Alam/ Date Considered: 09/29/2011

EXAMINER: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.